

FME Rebrand and products, how it affects you

- 1 Could we please have confirmation of maintenance cost increase for those who have existing licencing, at around Oct-Nov the year before the new financial year. EG. for 24/25 FY, we would need to know the increase amount by Oct-December 2023 so we can request the budget required for 24/25? Safe have confirmed that the annual maintenance for existing customers will remain unchanged for at least the next 12 months. Safe have not made any decision beyond that but we'll keep customers updated as we receive clarification from Safe.
- 2 Considering the price increase, is it possible to drop the AM of some licenses and continue others? Users are encouraged to maintain annual maintenance for their FME assets to ensure they receive new software updates from Safe and 1st line technical support from ISpatial. In addition, Safe's policy is that all floating assets associated with a specific license and serial must have the same annual maintenance date.
- 3 Will we be able to convert FME Form fixed licences to floating licences? Yes, the account manager will be in touch to outline how the changes will affect those clients on Local Government Subscriptions. Yes, for users with FME assets are under annual maintenance, they will automatically be updated to FME Form and FME Flow free when they install the FME 2023 version. However, changing the license type (e.g., moving from an FME Desktop Fixed license to an FME Form Floating license is considered an upgrade and will incur an upgrade fee (i.e., difference in cost between the FME Desktop Fixed license and the FME Form Floating license). In addition, the ongoing annual maintenance cost for the upgraded license will be 25% of the FME Form standard list price.
- 4 Will our account managers contact us with the change of prices with Local Govt Subscriptions with the population tiers? Yes, the account manager will be in touch to outline how the changes will affect those clients on Local Government Subscriptions.
- 5 Are all current workbenches and server apps compatible with Form and Flow? Yes, in practice, FME is backwards-compatible many releases apart. However, there are limits to this.
- 6 Can you please share a link for registration of webinar 3rd of August for GDA2020 transition? You can register for the free webinar [here](#)
- 7 Are Local Government subscriptions still available? Yes
- 8 What percent was the existing annual maintenance? 20%
- 9 As far as the subscriptions go is there any pricing on the Safe Site? No, Safe have removed most reference to end user pricing from their website other than pricing for FME Flow Hosted (formerly FME Cloud) [here](#)
- 10 Currently using 3x FME professional on floating license and recently renewed maintenance plan, can these be upgraded to FME Form as part of current plan? Yes, for users with FME assets are under annual maintenance, they will automatically be updated to FME Form and FME Flow free when they install the FME 2023 version.
- 11 When will FME Form 2023 be released? FME 2023 was officially released on 15 June 2023. The installers for FME Form and FME Flow are available for download [here](#)